

# Facebook access hit by unspecified problems

20 November 2018



Facebook, which operates the Instagram photo-sharing platform and the WhatsApp and Messenger [applications](#), has been under pressure in recent weeks over its handling of misinformation campaigns, and its hiring of a consultancy that sought to do damage control for the company.

Facebook has more than 2.2 billion active users worldwide.

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Facebook said unspecified issues were keeping internet users from accessing the social network and its applications

Facebook said Tuesday users were having trouble accessing the social network and its other applications such as Instagram, but did not explain the cause of the outages.

It was the second instance in the past two weeks in which technical issues appeared to affect access to Facebook.

The independent monitoring site Downtdetector showed a map indicating outages affecting most parts of the world, especially in North America, Europe and Asia. The hashtag #FacebookDown was trending on Twitter.

"We know some people are having trouble accessing the Facebook family of apps. We're working to resolve the issue as soon as possible," Facebook said in a Twitter post at 1535 GMT.

Facebook gave no reason for the problems or details.

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