

# Netflix says video streaming service hit by outage

25 December 2012

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Families across the United States will have to rely on other sources of entertainment after Netflix's video streaming service was hit by a Christmas Eve outage.

The company based in Los Gatos, Calif., apologized in a company tweet for the outage Monday night.

The company says on its Twitter page that the outage was caused by "some of Amazon's cloud infrastructure." Netflix says it was working with Amazon engineers to restore the outage, which a company spokesman told the Wall Street Journal stretched "across the Americas."

Attempts to reach [Netflix](#) by The Associated Press were unsuccessful.

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