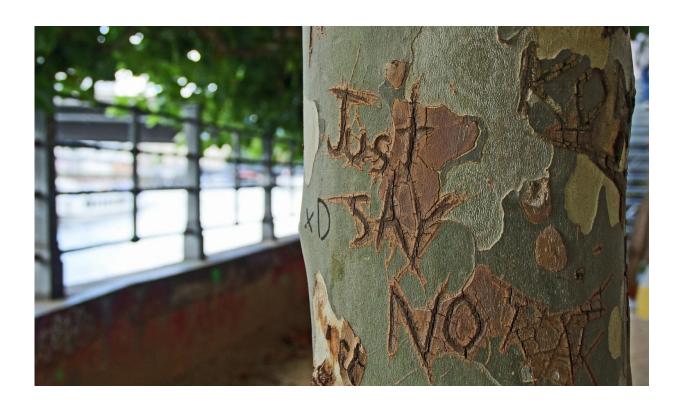


## Are fears of saying 'no' overblown?

February 21 2024, by Julian Givi and Colleen P. Kirk



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Everyone has been there. You get invited to something that you absolutely do not want to attend—a holiday party, a family cookout, an expensive trip. But doubts and anxieties creep into your head as you weigh whether to decline.

You might wonder if you'll upset the person who invited you. Maybe it'll harm the friendship, or they won't extend an invite to the next get-



together.

Should you just grit your teeth and go? Or are you worrying more than you should about saying "no"?

## An imaginary faux pas

We explored these questions in a recently published study.

In a <u>pilot study</u> that we ran ahead of the main studies, we found that 77% of our 51 respondents had accepted an invitation to an event that they didn't want to attend, fearing blowback if they were to decline. They worried that saying no might upset, anger or sadden the person who invited them. They also worried that they wouldn't be invited to events down the road and that their own invitations would be rebuffed.

We then ran a series of studies in which we asked some people to imagine declining an invitation, and then report their assumptions about how the person extending the invite would feel. We asked other participants to imagine that someone had declined invitations they had extended themselves. Then we asked them how they felt about the rejection.

We ended up finding quite the mismatch. People tend to assume others will react poorly when an invitation isn't accepted. But they're relatively unaffected when someone turns down an invite they've extended.

In fact, people extending invites were much more understanding—and less upset, angry or sad than invitees anticipated. They also said they would be rather unlikely to let a single declined invitation keep them from offering or accepting invitations in the future.

We found that the asymmetry between people extending and receiving



invites occurred regardless of whether it involved two friends, a new couple or two people who had been in a relationship for a long time.

Why does this happen?

Our findings suggest that when someone declines an invitation, they think the person who invited them will focus on the cold, hard rejection. But in reality, the person extending the invite is more likely to focus on the thoughts and deliberations that ran through the head of the person who declined. They'll tend to assume that the invitee gave due consideration to the prospect of accepting, and this generally leaves them less bothered than might be expected.

Interestingly, while our research examined invitations to fun events—dinners out to restaurants with a visiting celebrity chef and trips to quirky museum exhibits—other studies have found that the same pattern emerges when someone is asked to do a favor and they decline.

Even with these less enjoyable requests, people overestimate the negative implications of saying no.

## Lay the groundwork for future invites

There are a few things you can do to make things easier on yourself as you grapple with whether to decline an invitation.

First, imagine that you were the one extending the invitation. Our research shows that people are less likely to overestimate the negative implications of declining an invitation after they envision how they would feel if someone turned down their invite.

Second, if money is a reason you're considering passing on a dinner or a trip, share that with the person who invited you—as long as you feel



comfortable doing so, of course. Other research has found that people are especially understanding when people cite finances as their reason for declining.

Third, consider the "no but" strategy <u>that some therapists suggest</u>. Decline the invitation, but offer to do something else with the person who invited you.

With this method, you're making it clear to the person who invited you that you're not rejecting them; rather, you're declining the activity. A bonus with this strategy is that you have the opportunity to suggest doing something that you actually want to do.

Of course, there's a caveat to all of this: If you decline every invitation sent your way, at some point they'll probably stop coming.

But assuming you aren't a habitual naysayer, don't beat yourself up if you end up declining an invitation every now and then. Chances are that the person who invited you will be less bothered than you think.

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