

People only pay attention to new information when they want to

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A new paper in the *Journal of the European Economic Association*, published by Oxford University Press, indicates that we tend to listen to people who tell us things we'd like to believe and ignore people who tell us things we'd prefer not to be true. As a result, like-minded people tend to make one another more biased when they exchange beliefs with one another.



While it would reasonable to think that people form decisions based on evidence and experience alone, previous research has demonstrated that <u>decision makers</u> have "motivated beliefs;" They believe things in part because they would like such things to be true. Motivated beliefs (and the reasoning that leads to them) can generate serious biases. Motivated beliefs have been speculated to explain the proliferation of misinformation on online forums. Such beliefs may also explain <u>stock</u> <u>market performance</u>. There's a great deal of objective <u>information</u> available about financial marketplaces, yet group decision making and encouragement (e.g. the Game Stop stock performance of winter 2021) may result in bubbles and <u>financial instability</u>.

Researchers here used laboratory experiments to study whether such biases in beliefs grew more severe when people exchanged these beliefs with one another. The researchers paired subjects based on their score on an IQ test such that both members either both had scores above the median or both had scores below the median. The subjects then exchanged beliefs concerning a proposition both wanted to believe was true: that they were in the high IQ group.

The experiment revealed that people who are pessimistic that they are in the high IQ group tend to become significantly more optimistic when matched with a more optimistic counterpart. An optimistic person is not, however, likely to change his beliefs if matched with a more pessimistic counterpart. This effect is particularly strong for people who are in the low IQ group, where it produces particularly severe biases. Overall, the results suggest that <u>bias</u> amplification occurs because people (selectively) attribute higher informational value to social signals that reinforce their pre-existing motivation to believe.

Halfway through the experiment, however, researchers gave subjects an unbiased piece of information about which IQ group subjects were in. This was highly effective at removing the biases caused by the initial



exchange of beliefs. The results therefore suggest that providing unbiased, reliable sources of information may reduce motivated beliefs in settings like echo chambers and financial markets.

"This experiment supports a lot of popular suspicions about why biased beliefs might be getting worse in the age of the internet," said Ryan Oprea, one of the paper's authors. "We now get a lot of information from social media and we don't know much about the quality of the information we're getting. As a result, we're often forced to decide for ourselves how accurate various opinions and sources of information are and how much stock to put in them. Our results suggest that people resolve this quandary by assigning credibility to sources that are telling us what we'd like to hear and this can make biases due to motivated reasoning a lot worse over time."

More information: Ryan Oprea et al, Social Exchange of Motivated Beliefs, *Journal of the European Economic Association* (2021). <u>DOI:</u> <u>10.1093/jeea/jvab035</u>

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