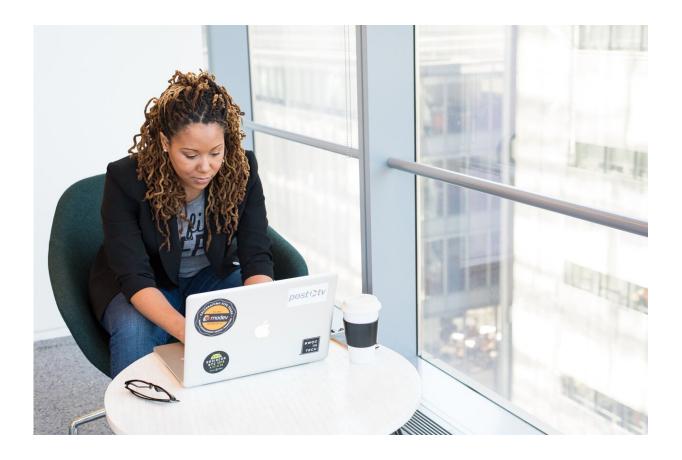


Women equal men in computing skill, but are less confident

September 29 2020, by Matthew J. Liberatore and William Wagner



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In the workplace, women are now as good as men when it comes to computing performance, but there is still a gender gap when it comes to confidence, according to our new research.



As <u>professors</u> of <u>business</u>, we <u>studied how well men and women</u> in midlevel business jobs performed on computing tasks. We also asked them to rate how they thought they did.

Study participants were randomly assigned basic, intermediate or advanced problems on laptops, tablets or <u>mobile devices</u>, while seated, standing or walking slowly.

We found no difference in the performance between men and <u>women</u> in the total number of questions answered correctly or the time taken to answer the questions. In only one scenario did men perform slightly better—while completing a basic task, on a tablet, while seated (76.3% correct for men versus 64% correct for women). Otherwise, women and men performed equally.

There was a statistically significant difference, however, in how men and women rated their own performance. Women were less confident of their answers in all scenarios—3.5 for women versus 3.88 for men on a scale of 1 to 5—despite having performed equally to men in all but one.

With a rapid expansion of employment in STEM areas, the shortage of qualified labor has risen to the level of <u>national importance</u>. Yet the proportion of <u>women in STEM careers remains around 24%</u> even though women make up almost 50% of the overall workforce. The causes of this <u>gender gap</u> are often attributed to cultural and institutional biases against women in technology fields, and <u>governments and other</u> <u>institutions</u> have made significant efforts to reduce this gap.

No one knows for sure why women with demonstrably the same computing skills as men are less confident. This lack of confidence has been found in other STEM-related areas. For example, one study of university students found that among men and women who performed equally well in mathematics courses, <u>women perceived themselves to be</u>



significantly worse at math than their male counterparts. Another study that focused on the adoption of mobile learning technology shows, while the gender gap has all but disappeared, there is still a significant gap when it comes to how women perceive their confidence with this technology versus how men perceive it. Some research found that technical skills were more consistently stereotyped by both men and women than were nontechnical skills. Further research is needed to explore the reasons for lack of female confidence so that effective mitigation approaches can be put in place.

Many have <u>made the case that</u> companies need better participation of women in the STEM workforce <u>for greater innovation and productivity</u>. These efforts have had some success, but other avenues are needed to promote STEM careers to women and help them to believe in their abilities.

To address this issue, <u>secondary schools</u> and universities are promoting <u>computing careers to young women</u>, while <u>tech companies</u> have made concerted efforts to promote and hire more women for high-profile jobs involving technology.

We will continue to work on understanding how to narrow the <u>gender</u> <u>gap</u> and explore ways to increase female participation in computer fields.

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Provided by The Conversation

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https://phys.org/news/2020-09-women-equal-men-skill-lessconfident.html

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