

Social marketing campaigns can help threatened wildlife species recover

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A lora on Bonaire. Credit: Gabby Salazar

Encouraging people to change their behaviour through social marketing campaigns can help the recovery of threatened wildlife populations.



New research shows that social marketing campaigns play an important role in the <u>recovery</u> of wildlife species, offering evidence that can help conservationists design more cost-effective future campaigns.

Social marketing borrows ideas from traditional marketing, but instead of trying to sell a product, it tries to change human behaviour. Such campaigns have been successful in promoting actions such as recycling and quitting smoking, and the technique has been adopted by conservationists looking to protect certain species.

However, it has been difficult for conservationists to gauge the long-term success of such campaigns, as populations of species may take some time to recover. Now, by examining all the possible drivers of population change, a team from Imperial College London have been able to identify social marketing as a key factor in the recovery of a threatened species.

The team, which published their results today in the journal *Conservation Biology*, looked at the campaign to save the yellow-shouldered Amazon parrot, or lora, a bird native to the Caribbean island of Bonaire. The 'Rare Pride' campaign used a mix of marketing techniques, including posters, songs, fact sheets and church sermons to raise awareness about the lora's threatened status and about the laws surrounding lora ownership, capture and trade.

Co-author Dr. Morena Mills, from the Department of Life Sciences at Imperial, said: "Twenty years ago, before a conservation <u>campaign</u> was launched, there were more yellow-shouldered Amazon parrots in captivity on Bonaire than there were in the wild.





Loras were often kept as pets. Credit: Gabby Salazar

"Since that time, annual population surveys show that the parrot species is recovering, growing from 294 individuals in 1998 to 1023 in 2018. We wanted to know what initiatives brought about this change."

The team looked into the potential causes of lora population recovery (such as less poaching), the necessary conditions that would allow each of these causes to affect lora populations (such as existing environmental laws to protect them) and finally whether the conditions for each possible cause were present (such as those environmental laws being regularly enforced).



For the final step, the team interviewed representatives from eight stakeholder groups on Bonaire, including veterinarians, tourism professionals, educators, government officials, and local residents.

They found that there were likely three main explanations for the lora population recovery, including social marketing campaigns to change behaviour. Gabby Salazar, who led the paper as part of her Masters thesis at Imperial, said: "Using a qualitative evaluation technique, we found that the increase has likely been driven by a combination of behaviour change campaigns, environmental education programs, and law enforcement efforts."

Co-author Dr. Diogo Veríssimo, a Fellow at the Oxford Martin School and international leader in conservation marketing research, said: "Measuring the impact of conservation programmes can be hard as wildlife populations often need many years to show signs of recovery. This research is one of the first to look at the long-term impacts of behaviour change campaigns, and provides evidence that these can play an important role in the recovery of wildlife populations."

Ms Salazar added: "We need more time-efficient, cost-effective ways to understand the impact of conservation initiatives, including marketing campaigns that try to influence human behaviours. General Elimination Methodology, the methods we use in this study, fulfilled all these criteria."

More information: Gabby Salazar et al. Qualitative impact evaluation of a social marketing campaign for conservation, *Conservation Biology* (2018). DOI: 10.1111/cobi.13218

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