

# Neighborhoods influence Chicagoans' transportation decisions

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DIVVY bike with Chicago's Willis Tower in background. Credit: Paul Wasneski

With the L, Divvy bikes, buses, Uber and Lyft, Chicago has no shortage of transportation options. But whether or not people actually explore all these options might be determined by the neighborhoods in which they

live.

A new study from Northwestern University compared Evanston and Humboldt Park residents' attitudes toward various modes of transportation. The [researchers](#) found that Evanston residents more readily accepted new active mobility modes, such as bikeshare programs. But Humboldt Park residents exercised skepticism toward such programs, viewing them as signs of privilege and gentrification.

The study's results could inform policymakers on how to best understand the embedded norms and values of different neighborhoods in order to address their transportation needs.

"Mobility is a critical component of transforming cities into more competitive, livable and sustainable urban landscapes, and active mobility is consistently at the core of this agenda," said Amanda Stathopoulos, who led the study. "To be successful, however, the design and implementation of smart mobility solutions need to engage various community perspectives."

The study was recently published in the journal *Transportation Research Part A*. Stathopoulos is the William Patterson Junior Professor of Civil and Environmental Engineering in Northwestern's McCormick School of Engineering.

To design the study, an interdisciplinary research team of engineers and cognitive psychologists organized several small focus groups in Evanston and Humboldt Park, which met in summer and fall of 2016. The researchers then used machine learning to scour transcripts of the focus groups' conversations. The machine-learning algorithms first identified prevalent clusters of words that connect together to form important themes within the dialogue. A second algorithm, called sentiment analysis, was used to tease apart the participants' feelings toward various

modes of transportation.

"This work was incredibly interdisciplinary," said David Uttal, professor of psychology in the Weinberg College of Arts and Sciences, professor in the School of Education and Social Policy and coauthor of the paper. "Amanda and Alec brought the perspective of transportation engineers. I brought perspectives on spatial and environmental cognition. And Karla Sanabria-Véaz, who was a Summer Research Opportunity Program scholar, brought her perspective on Puerto Rican culture. This kind of synergy is a distinguishing characteristic of research at Northwestern."

After analyzing the conversations, the researchers noted that residents in Evanston and Humboldt Park agreed that society should move away from car-centrism and toward active mobility. But they disagreed on how to meet that objective. Whereas Evanstonians feel comfortable with bikeshare systems moving into their neighborhoods, Humboldt Park's residents largely viewed these systems through a lens of distrust.

"Humboldt Park is a tour-de-force of fighting against gentrification in Chicago in order to preserve its Puerto Rican heritage," said Alec Biehl, a Ph.D. student in Stathopoulos's group and the paper's first author. "A bikeshare system might seem like a threat toward community identity if residents associate it with an influx of residents with higher socioeconomic status, followed by rising real estate prices. Bikeshare stations take up space on the sidewalk that should be community space, and some local residents want to reclaim that space."

Biehl noted that Evanston strives to be a leader in multimodalism, so adding bikeshare systems fits the identity that Evanston is already trying to build. And while some Humboldt Park residents are not necessarily closed-minded toward bikeshare systems generally, they dislike the lack of community consultation and view it as a general disregard for concerns of residents in traditionally underserved neighborhoods.

"One reason current bikeshare usage is lower than anticipated is that some [local residents](#) may feel they did not 'consent' to its presence in Humboldt Park," Biehl said.

The researchers also found that social status can pose a barrier to adopting certain modes of transportation. There is a clear disparity between Evanston and Humboldt Park regarding economic, public health and technological resources, and that tends to color attitudes toward transportation options. In Evanston, for example, riding the bus is often tied to lower social status. Humboldt Park residents, however, view the bus as simply a practical utility.

Mobility policy such as Divvy bikeshare tends to be designed at city-scale. Collecting data from different types of communities and analyzing local attitudes systematically is a first step toward tailoring system features to different communities. The next step is to expand the analysis to more community areas, but also to dig deeper into neighborhoods. The researchers note that there is a lot of variability among different resident groups, including community members embracing locally grounded active mobility such as Chicago Cruisers community bike club, that they need to explore further.

"It's a complex narrative, but mainly we need to make sure that public participation in transportation decision-making is maintained," Biehl said. "New mobility services are extremely important to facilitate participation in everyday activities. Communities, though, should have greater input into their implementation."

"Where does active travel fit within local community narratives of mobility space and place?" was made possible by Humboldt Park's Puerto Rican Cultural Center and Diabetes Empowerment Center, the Age Friendly and Citizens' Greener Evanston task forces, and Evanston's Office of Transportation and Mobility.

**More information:** Alec Biehl et al, Where does active travel fit within local community narratives of mobility space and place?, *Transportation Research Part A: Policy and Practice* (2018). [DOI: 10.1016/j.tra.2018.10.023](https://doi.org/10.1016/j.tra.2018.10.023)

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