

# Facebook, Google 'manipulate' users to share data despite EU law: study

June 27 2018

---



The Norwegian Consumer Council found that Facebook and Google's privacy updates clash with new EU data protection laws ordering companies to clarify what choices people have when sharing private information

Facebook and Google are pushing users to share private information by offering "invasive" and limited default options despite new EU data protection laws aimed at giving users more control and choice, a government study said Wednesday.

The Norwegian Consumer Council found that the US tech giants' privacy updates clash with the new General Data Protection Regulation (GDPR), which forces companies to clarify what choices people have when sharing [private information](#).

"These companies manipulate us into sharing information about ourselves," the council's director of digital services, Finn Myrstad, said in a statement.

"(This) is at odds with the expectations of consumers and the intention of the new Regulation," the 2018 study, entitled "Deceived By Design", concluded.

Myrstad said the practices showed "a lack of respect for their users, and are circumventing the notion of giving consumers control of their personal data".

The case for the new laws has been boosted by the recent scandal over the harvesting of Facebook users' data by British consultancy Cambridge Analytica for the 2016 US presidential election.

Information for the report was collected from mid-April to early June, a few weeks after the EU rules came into force.

## **'Very few actual choices'**

The report exposed that Facebook and Google often set the least privacy-friendly option as a default and that users rarely change pre-selected

settings.

Privacy-friendly choices "require more clicks and are often hidden," it said.

"In many cases, the services obscure the fact that users have very few actual choices, and that comprehensive data sharing is accepted just by using the service," the study said.

But Facebook on Wednesday denied covering up the options for users and said they had prepared for 18 months to meet the GDPR requirements.

"We have made our policies clearer, our privacy settings easier to find and introduced better tools for people to access, download, and delete their information," the company's spokesman told Norwegian public broadcaster NRK.

The EU has billed the GDPR as the biggest shake-up of data privacy regulations since the birth of the web.

The social media giant and Google separately already face their first official complaints under the new law after an Austrian privacy campaigner accused them of forcing users to give their consent to the use of their personal [information](#).

Companies can be fined up to 20 million euros (\$24 million) or four percent of annual global turnover for breaching the strict new data rules for the European Union, a market of 500 million people.

© 2018 AFP

Citation: Facebook, Google 'manipulate' users to share data despite EU law: study (2018, June

27) retrieved 2 May 2024 from <https://phys.org/news/2018-06-facebook-google-users-eu-law.html>

This document is subject to copyright. Apart from any fair dealing for the purpose of private study or research, no part may be reproduced without the written permission. The content is provided for information purposes only.