

Apple is giving \$50 refunds if you paid to replace your iPhone battery last year

May 28 2018, by Mike Snider, Usa Today



Apple is refunding \$50 to iPhone owners who paid for an out-of-warranty battery replacement for iPhone 6 or newer devices last year.

Remember Batterygate? Many iPhone users rushed to replace their batteries after Apple in mid-December confirmed that software updates to older phones—iPhone 6, iPhone 6s and iPhone SE models at the



time—had a feature built in to avoid unexpected shutdowns, which could slow the phones. Several iPhone users sued Apple over this.

Then, on Dec. 28, Apple said it would reduce the price of replacement batteries for iPhone 6 models or later from \$79 to \$29. Due to consumer complaints, Apple sped up its replacement—originally for late January—and regardless of the capacity of the older iPhone <u>battery</u>.

So if you are a customer who paid full price before Dec. 29 to replace an out-of-warranty battery, you are eligible for a refund if your battery replacement was done at an Apple store, Apple Repair Center or an Apple Authorized Service Provider. This offer is good for anyone who bought an out-of-warranty battery replacement from Jan. 1 to Dec. 28.

Apple says it will notify eligible consumers by email before July 27 on how to obtain an electronic funds transfer or a credit on the credit card used to pay for the battery replacement. Those not notified by Aug. 1 can contact Apple Support.

©2018 USA Today Distributed by Tribune Content Agency, LLC.

Citation: Apple is giving \$50 refunds if you paid to replace your iPhone battery last year (2018, May 28) retrieved 26 April 2024 from https://phys.org/news/2018-05-apple-refunds-paid-iphone-battery.html

This document is subject to copyright. Apart from any fair dealing for the purpose of private study or research, no part may be reproduced without the written permission. The content is provided for information purposes only.