

Shipping shakeup? Amazon may deliver its own packages (Update)

February 9 2018, by David Koenig And Joseph Pisani



In this Nov. 20, 2015 picture, a UPS airplane is unloaded at the company's Worldport hub in Louisville, Ky. Shares of delivery companies FedEx and UPS are falling in Friday, Feb. 9, 2018, premarket trading following a report that powerhouse Amazon is readying its own delivery service for businesses. (AP Photo/Patrick Semansky)

Amazon has already shown that it can rattle the retail, grocery and health insurance industries, and now it is doing the same in the delivery

business.

The online retailer is reportedly planning a new service to pick up packages from businesses and deliver them to consumers.

The service, called "Shipping With Amazon," is expected to start in Los Angeles in the coming weeks and roll out more broadly as soon as this year, according to The Wall Street Journal , which cited anonymous sources.

Amazon, which has been edging into the delivery business for some time, would not confirm the report—but didn't deny it either.

"We're always innovating and experimenting on behalf of customers and the businesses that sell and grow on Amazon to create faster lower-cost delivery choices," said Amazon spokeswoman Kristen Kish.

Shares of delivery giants UPS and FedEx slipped Friday, but so did Amazon stock as analysts expressed caution about the difficulty of building a competitive delivery network.

Amazon's interest in the delivery business has been percolating ever since many Amazon packages were delivered late around Christmas in 2013. Amazon has helped fuel the boom in online shopping, but all those millions of packages are straining the networks of UPS and FedEx. Amazon also uses the U.S. Postal Service and smaller delivery companies.



In this May 9, 2017, file photo, a package from Amazon Prime is loaded for delivery on a UPS truck, in New York. Shares of delivery companies FedEx and UPS are falling in Friday, Feb. 9, 2018, premarket trading following a report that powerhouse Amazon is readying its own delivery service for businesses. (AP Photo/Mark Lennihan, File)

UPS had a rocky holiday season late last year, as it underestimated the crush of online shopping during so-called cyber week right after Thanksgiving. The Atlanta-based company plans to spend a chunk of its tax-cut savings to improve its network.

Meanwhile, Amazon has leased 40 airplanes, begun arranging ocean freight shipments from China to the U.S., and built up a corps of delivery drivers.

Executives at UPS and FedEx have downplayed the Amazon threat before, saying that it would take a massive investment over a long time

to build an air and ground network to rival theirs.

There is little doubt, however, that Seattle-based Amazon has the means to build a bigger network. It had \$178 billion in sales and \$3 billion in profit last year and is sitting on more than \$20 billion in cash.

An Amazon entry would "send shivers down the spines of the traditional delivery companies," said Neil Saunders, managing director of GlobalData Retail.

Saunders said the delivery companies are likely to lose business from Amazon—slowly at first, then more quickly as Amazon builds out its own operation. And if Amazon starts delivering to businesses, it may undercut the incumbents on rates, he said.



In this Nov. 20, 2015 picture, UPS airplanes sit on a tarmac at the company's Worldport hub in Louisville, Ky. Shares of delivery companies FedEx and UPS are falling in Friday, Feb. 9, 2018, premarket trading following a report that

powerhouse Amazon is readying its own delivery service for businesses. (AP Photo/Patrick Semansky)

Analysts estimate that UPS gets up to 6 percent of revenue from Amazon deliveries compared to about 3 percent for FedEx. Several took a wait-and-see approach to the Amazon threat.

Deutsche Bank analysts wrote that "one pilot program, in one city, is being extrapolated as a clear and present risk to a global network" that delivers 33 million packages a day, more than 20 times Amazon's estimated delivery volume. They were "highly skeptical" of much risk to UPS and FedEx.

Citi analyst Christian Weatherbee said Amazon hasn't yet committed significant assets to a new delivery program.

"We don't want to present the case that Amazon will never, or could never, compete directly with FedEx, UPS" and the post office, Weatherbee said, but there is no indication that the company has bought enough trucks and hired enough drivers to take on UPS and FedEx, which would be a "difficult task," he said.

Amazon is likely to remain a major customer for UPS and FedEx for quite some time, complicating their relationship.

UBS Securities analyst Thomas Wadewitz said as "frenemy" Amazon expands on their turf, it could make sense for UPS and FedEx to significantly raise prices with Amazon, although there is no evidence to show they'll do that.



In this Tuesday, Aug. 22, 2017, photo, FedEx trucks are parked in New York. Shares of delivery companies FedEx and UPS are falling in Friday, Feb. 9, 2018, premarket trading following a report that powerhouse Amazon is readying its own delivery service for businesses. (AP Photo/Mark Lennihan, File)

FedEx spokesman Patrick Fitzgerald said the Journal headline showed a "lack of basic understanding of the full scale of the global transportation industry."

UPS spokesman Steve Gaut said in statement that the company "continues to support Amazon and many other customers," and doesn't comment about their business strategies or decisions on how they use UPS services. UPS declined to make an executive available for an interview.

Amazon's muscle and influence beyond retailing have been very evident

lately.

When Amazon, Warren Buffett and the CEO of JPMorgan Chase announced two weeks ago that they were forming a company to tackle employer health care costs, it triggered a sell-off in the shares of established health insurers.

This week Amazon launched two-hour grocery delivery for Prime members from Whole Foods, which it bought last summer for nearly \$14 billion.

In afternoon trading, Amazon shares were down \$66, or 4.9 percent to \$1,284.49; United Parcel Service Inc. dropped \$4.58, or 4.2 percent, to \$104.70; and FedEx Corp. fell \$11.87, or 5 percent, to \$227.40.

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