

# Duke Energy vendor's hack may mean stolen customer bank info

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Nearly 375,000 Duke Energy Corp. customers may have had personal and banking information stolen in a data breach.

The country's largest electric company said Tuesday the customers paid a bill by check or cash at 550 walk-in payment processing centers in the Carolinas, Florida, Indiana, Ohio and Kentucky since 2008.

Those payments were processed by TIO Networks, which was hacked in an attack disclosed after the [company](#) was purchased in July by PayPal Holdings Inc. Duke Energy customers make up nearly a quarter of the 1.6 million TIO Network customers potentially compromised.

The personally identifiable information that may have been stolen from Duke Energy customers includes names, addresses, electricity account numbers and [banking information](#) if a customer paid power bills by check.

TIO Networks is sending letters to notify those affected.

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