

Using Facebook data as a real-time census

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Determining how many people live in Seattle, perhaps of a certain age, perhaps from a specific country, is the sort of question that finds its answer in the census, a massive data dump for places across the country.



But just how fresh is that data? After all, the census is updated once a decade, and the U.S. Census Bureau's smaller but more detailed American Community Survey, annually. There's also a delay between when data are collected and when they are published. (The release of data for 2016 started gradually in September 2017.)

Enter Facebook, which, with some caveats, can serve as an even more current source of <u>information</u>, especially about migrants. That's the conclusion of a study led by Emilio Zagheni, associate professor of sociology at the University of Washington, published Oct. 11 in *Population and Development Review*. The study is believed to be the first to demonstrate how present-day migration statistics can be obtained by compiling the same data that advertisers use to target their audience on Facebook, and by combining that source with information from the Census Bureau.

Migration indicates a variety of political and economic trends and is a major driver of population change, Zagheni said. As researchers further explore the increasing number of databases produced for advertisers, Zagheni argues, social scientists could leverage Facebook, LinkedIn and Twitter more often to glean information on geography, mobility, behavior and employment. And while there are some limits to the dataeach platform is a self-selected, self-reporting segment of the population the number of migrants according to Facebook could supplement the official numbers logged by the U.S. Census Bureau, Zagheni said.

"Facebook data are freely available and disaggregated at the level of city or ZIP code in the U.S.," Zagheni said. The study focused on Facebook's Ads Manager service, which allows users, in the interest of placing an ad, to input information on a target audience - information about which the platform then generates data. As an example, researchers identified an audience for a hypothetical ad aimed at Italian expatriates living in Washington state; Facebook reported approximately 3,800 monthly



active users in that audience. (That data input process is free; taking it a step further to launch an ad carries a cost.)

Scientists studying migration trends - say, where different groups have located in the United States - could turn to the Facebook Ads Manager tool. But it's important to recognize biases in the data and some ambiguity in the way migration is measured, Zagheni said. The American Community Survey, in contrast, is the modern incarnation of the old census "long form," randomly sent to U.S. households annually to collect not only demographic information, but also statistics on housing, jobs and other socioeconomic trends.

In the UW study, Zagheni and his colleagues developed a computer program for extracting data from Facebook Ads Manager about expats from more than 50 countries to every U.S. state, disaggregated by age and sex. The team mined data from a platform of more than 1.8 billion users worldwide, drawing on an innovative statistical model that researchers set up to adjust for the data's typical shortcoming: Facebook users are not representative of the entire underlying population.

As an illustrative example, Zagheni and colleagues compared the numbers of Mexicans living in California and Texas, by age and sex, with the numbers compiled by the American Community Survey. The researchers did the same with the estimates of immigrants from the Philippines to both states.

The team found that, generally speaking, the numbers of Mexican migrants in California and Texas estimated by Facebook were noticeably lower than the numbers reported by the American Community Survey, particularly among older Mexicans. The American Community Survey, for instance, estimates that Mexican-born men ages 40 to 44 represent more than 20 percent of California's population of men in that age range; Facebook puts the proportion at closer to 15 percent. Those



discrepancies could reflect biases in the data, Zagheni said, such as lower Facebook usage in that demographic group, or differences across age groups in the amount of information posted on Facebook, such as details about users' hometowns - and thus whether they would be considered an expat.

For immigrants from the Philippines, the differences between Facebook and American Community Survey estimates are narrower, with a potential overestimate of older Filipinos in both states. In Texas, for example, Facebook estimates Filipinos ages 50 to 54 represent 5 percent of the state's male population in that age range, whereas the American Community Survey estimate is closer to 2.5 percent.

Zagheni and colleagues worked on identifying such biases in the Facebook data, and their similarities among groups or across states. They then developed a model that allows researchers to make adjustments by combining information from Facebook and the American Community Survey.

"Is it better to have a large sample that is biased, or a small sample that is nonbiased? The American Community Survey is a small sample that is more representative of the underlying population; Facebook is a very large sample but not representative," Zagheni said. "The idea is that in certain contexts, the sample in the American Community Survey is too small to say something significant. In other circumstances, Facebook samples are too biased. With this project we aim at getting the best of both worlds: By calibrating the Facebook data with the American Community Survey, we can correct for the bias and get better estimates."

The next step, he added, is to test the approach in developing countries, where timely and reliable statistics are important for development.

More information: Emilio Zagheni et al. Leveraging Facebook's



Advertising Platform to Monitor Stocks of Migrants, *Population and Development Review* (2017). DOI: 10.1111/padr.12102

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