

Samsung eyes reset with new Galaxy Note

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Credit: Samsung

Samsung on Wednesday unveiled a new model of its Galaxy Note as it seeks to leave behind the debacle over exploding batteries in the previous generation of the device, and mount a renewed challenge to



Apple and its soon-to-come iPhone 8.

Introducing the Note 8 "phablet" at an event in New York City, executives repeatedly thanked fans who had remained loyal to the device.

"None of us will ever forget what happened last year," said Samsung president of mobile communications business DJ Koh.

"But, I will never forget how millions of dedicated Note loyalists stayed with us, so let me express my deepest gratitude."

But the device left some analysts underwhelmed by its lack of new features beyond a dual-lens camera for telephoto zoom—already available on the iPhone7 Plus.

Shares in Samsung Electronics ended almost unchanged at 2,376,000 won, up just 0.08 percent, in its native South Korea Thursday with uncertainty over the fate of Lee Jae-Yong, the company's de-facto head, also weighing on market sentiment.

The heir to the Samsung empire faces a verdict Friday in a corruption trial which could see him jailed for 12 years, threatening a leadership crisis at the world's biggest smartphone maker.

Analysts mixed

The South Korean giant laid claim to being the first smartphone maker to field a "phablet" device—combining features of smartphones and tablets—when it introduced the first Note five years ago.

Samsung did not disclose the price of the Note 8, which will hit shops on September 15 but will be available for pre-orders starting Thursday.



"All in all, it was a good day for Samsung," Moore Insights and Strategy analyst Patrick Moorhead said at the event.

"The Note 7 is clearly behind them and now it's onto the future with the Note 8."

The analyst depicted the Note 8 as Samsung's best opportunity in years to gain market share in the fiercely competitive premium smartphone market.

But Lee Kyu-Ha, an analyst at NH Investment & Securities said it was "somewhat disappointing" and said it had "no significant change" from the Galaxy S8 smartphone beyond the dual cameras.

iPhone turns 10

The Note 8 debut comes on the heels of Samsung launching new Galaxy 8 smartphones, and as the South Korean consumer electronics giant and fellow market leader Apple seek wow factors that can help them fend off challenges from rising Chinese-based manufacturers.

Apple is under particular pressure to dazzle as the culture-changing California iPhone maker looks for a way to maintain its image as an innovation leader in a global market showing signs of slowing.

Apple is expected to unveil a 10th anniversary version of the iPhone in September.

"Clearly, Apple wants to do something different," NPD Group analyst Stephen Baker told AFP.

Reports say the new iPhone will include a high-quality, edge-to-edge screen with a notch in the top for an extra camera supporting 3D facial



recognition.

Some speculate that the back of the new handset will be glass and will offer wireless charging.

Meanwhile, Google-made Pixel smartphones that debuted last year will likely get a second generation in the months ahead.

Global <u>smartphone</u> sales saw a modest decline of 0.8 percent in the second quarter of 2017, an IDC survey showed.

Samsung maintained top spot in the crowded field with a 23.3 percent market share, while Apple held onto second place with 12 percent, according to IDC.

"Samsung had the Note 7 debacle, but it appears their troubles are behind them," GlobalData analyst Avi Greengart told AFP. "Samsung is doing some amazing things with its display and design."

'Infinity' and beyond

Note 8 handsets boasted "infinity" screens that span edge-to-edge on handsets, to enhance the viewing of video or help to juggle multiple tasks.

Samsung said it also built its Bixby virtual assistant smarts into Note 8 as it battles to compete with artificial intelligence being meshed into handsets powered by Apple or Google-backed Android software.

Note 8 also boasted water and dust resistance, along with wireless charging capability.

In an interview with CNBC, Koh confirmed that Samsung is working on



a smart speaker infused with Bixby that will take on home assistant devices fielded by Amazon, Google and Apple.

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