

## Political talk plagues workers months after US election

May 3 2017



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American workers are more likely to say they are feeling stressed and cynical because of political discussions at work now than before the 2016 presidential election, according to <u>survey results</u> released today by



the American Psychological Association.

The survey found that 26 percent of full-time and part-time employed adults said they felt tense or stressed out as a result of political discussions at work since the election, an increase from 17 percent in September 2016 when they were asked about political discussions at work during the election season. More than one in five (21 percent) said they have felt more cynical and negative during the workday because of political talk at work, compared with 15 percent before the election, according to the survey from APA's Center for Organizational Excellence.

The post-election data were collected online within the U.S. on APA's behalf by Harris Poll from Feb. 16 - March 8, 2017, among 1,311 adults who are employed full time or part time. The pre-election survey was conducted online within the U.S. on APA's behalf by Harris Poll from Aug. 10-12, 2016, among a nationally representative sample of 927 adults who are employed full or part time.

Half of the post-election survey respondents (54 percent) said they have discussed politics at work since the election, and for 40 percent of American workers, it has caused at least one negative outcome, such as reduced productivity, poorer work quality, difficulty getting work done, a more negative view of coworkers, feeling tense or stressed out, or increased workplace hostility. This is a significant increase from the pre-election survey data, when one in four (27 percent) reported at least one negative outcome.

"Employers might prefer to keep political talk out of the workplace, but the reality is these often-heated discussions have intensified since the election, posing a threat to employee well-being and business performance," said David W. Ballard, PsyD, MBA, director of APA's Center for Organizational Excellence. "Whether it's about politics or any



other difficult conversation on the job, managers and supervisors need to create a work climate where people with diverse opinions and backgrounds can work together toward common goals without their differences creating a toxic environment."

Other key findings from the post-election survey related to political discussions at work:

- Nearly one-third (31 percent) said they had witnessed coworkers arguing about politics, and 15 percent said they have gotten into an argument themselves. More than one in five (24 percent) said they avoided some coworkers because of their political views.
- About one in six experienced strained relationships as a result of political discussions at work since the election: 16 percent said they have a more negative view of coworkers; 16 percent felt more isolated from coworkers; 17 percent said team cohesiveness suffered; and 18 percent reported an increase in workplace hostility.
- Some said that political talk in the workplace has hurt their job performance: 15 percent said they have had difficulty getting work done; 13 percent said their work quality has suffered; and 14 percent said they have been less productive.
- Since the election, significantly more female workers reported feeling more cynical and negative during the workday: 9 percent before the election, vs. 20 percent since. (For male workers, 20 percent reported feeling cynical and negative before the election, vs. 23 percent since).

Another notable finding from the survey is the difference in the way political discussions at work since the election are affecting employees based on their political views. In the <u>survey</u> before the election, there were few differences across political party or philosophy on how talk of politics was affecting workers.



Since the election, self-described liberals are more likely than moderates or conservatives to report feeling tense or stressed as a result of political discussions at work since the presidential election (38 percent, vs. 22 percent for moderates and 21 percent for conservatives) and perceive an increase in workplace hostility (26 percent, vs. 16 percent for moderates and 13 percent for conservatives). People who identified as liberal were also more likely to report that political discussions have made them feel more connected to coworkers (39 percent, vs. 28 percent for moderates, 25 percent for conservatives).

"The political tensions are about more than who won or lost an election," Ballard said. "People across the political spectrum have strong feelings about very personal issues that directly affect their lives, including equality, civil liberties, the role of government, social justice and economic security. Being bombarded with news updates, social media chatter and arguments with friends and coworkers can reinforce stereotypes about Republicans and Democrats, liberals and conservatives, perpetuating an 'us versus them' mentality and driving a wedge between people."

"Employers and employees have a shared responsibility to resist the trap of vilifying those with different opinions and actively encourage civility, respect, collaboration and trust," continued Ballard. "A psychologically healthy work environment can help diminish the negative consequences of unavoidable political discussions and serve as a source of stability and support, even during divisive times."

## Provided by American Psychological Association

Citation: Political talk plagues workers months after US election (2017, May 3) retrieved 23 June 2024 from <a href="https://phys.org/news/2017-05-political-plagues-workers-months-election.html">https://phys.org/news/2017-05-political-plagues-workers-months-election.html</a>



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