

Facebook launches resource to help spot misleading news

April 6 2017, by Barbara Ortutay



In this June 11, 2014, file photo, a man walks past a Facebook sign in an office on the Facebook campus in Menlo Park, Calif. Facebook announced Thursday, April 6, 2017, it is launching a tool to help users spot false news articles on the site. The tool, similar to others around privacy and security, will be available to users in 14 countries, including the U.S. Users will see it for a few days when they open Facebook. (AP Photo/Jeff Chiu, File)

Facebook is launching a resource to help you spot false news and misleading information that spreads on its service.

The resource, similar to previous efforts around privacy and security, is



basically a notification that pops up for a few days. Clicking on it takes you to tips and other information on how to spot false news and what to do about it.

Tips to spot false news include looking closely at website addresses to see if they are trying to spoof real news sites, and checking websites' "about" sections for more information. Some sites might look like real news at first glance, but their "about" sections inform the visitor that they are in fact satire.

Adam Mosseri, vice president of News Feed at Facebook, said he hopes people will become "more discerning consumers" of news.

The new feature is part of a broader plan by Facebook to clamp down false news stories, which gained outsized attention in the months leading up to the 2016 U.S. presidential election.

False news, of course, was around long before the election. But supermarket tabloids peddling stories about aliens and celebrity miracles are less insidious than, say, "Pizzagate," a false internet rumor that led a gunman to fire an assault weapon inside a Washington pizzeria in December.

Facebook has been "working very hard to figure out how to get their arms wrapped around this," said Lucy Dalglish, journalism dean at the University of Maryland. "Facebook was always very interested technology but not the social and civic implications of technology. It's like they have become citizens."

She praised the company for seeking help from outside experts, including academics, researchers and nonprofit journalism organizations.

The company, for instance, is working with outside fact-checking and



media organizations to identify false news as such. And once they are identified, Facebook is trying to dry up the "economic incentives" of false news sites by making it difficult for them to buy ads on Facebook.

Mosseri said most of the false news content on Facebook is from spammers trying to seek a profit and not, for example, political propaganda. This is apparent as the sites often flip-flop around opposing political candidates or ideologies, for example, or have multiple pages that support different candidates.

Facebook's other efforts include the creation, with other companies, groups and tech leaders, of a "news integrity" nonprofit to promote news literacy and increase the public's trust in journalism. A nascent Facebook Journalism Project, meanwhile, is a lofty effort to work with news organizations to develop products, provide tools for journalists and generally promote trust in news.

The new feature will be available in 14 countries, including the U.S., Germany, France, Italy, the U.K., Philippines, Taiwan and Brazil.

Also on Thursday, Facebook said that its messaging app, Messenger, will soon start showing users suggestions from a virtual assistant to users in the U.S. The artificial intelligence-powered assistant, called M, will suggest things it deems might be helpful to users based on the conversations they are having. This can include sending stickers, sharing your location with a friend to meet up, hailing a ride or sending money to friends.

The more someone uses M, the "smarter" it gets—and if the suggestions are routinely ignored, it will stop providing them. While having a virtual assistant monitor your private messages can sound creepy, Facebook stresses that there is no advertising component to the move.



Facebook unveiled M in 2015, but until now it's only been testing out the suggestions with a small percentage of Messenger users.

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