

Twitter still struggling to grow as rivals race ahead (Update)

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This Wednesday Nov. 6, 2013, file photo shows the Twitter bird logo on an updated phone post on the floor of the New York Stock Exchange. Twitter reports financial results Tuesday, July 26, 2016. (AP Photo/Richard Drew, File)

Twitter is in danger of becoming the next internet company forced into a desperation sale if it cannot find a way to start luring people and advertisers back to its sometimes-befuddling messaging service.

The 10-year-old company's second-quarter report, released Tuesday,



provided another sobering snapshot of Twitter stuck on a treadmill, as other digital communications channels such as Facebook and Snapchat are racing ahead in the battle for people's attention and allegiance.

Twitter averaged 313 million users a month in the April-June period, a gain of just 3 million from the previous quarter. Even more telling, Twitter has only added 9 million monthly users since the San Francisco company brought back co-founder Jack Dorsey as CEO a year ago.

Dorsey has tried to shake things up by rolling out a "Moments" feature that bundles messages about current events, loosening the 140-character on tweets and showing tweets in the order most likely to appeal to each person's perceived interests, rather than a chronological fashion.

The ineffectiveness of those measures have spurred speculation that Twitter might be bought by a suitor that prizes its still-sizeable audience and the insights that its service provides into the hot topics that people are talking about around the world.

Industry analysts believe the prospect of a Twitter takeover is the main reason that the company's stock had climbed 34 percent from its all-time low of \$13.73 leading into the second-quarter earnings report. The shares reversed course after the disappointing report came out, shedding \$1.70, or 9 percent, to \$16.75 in extended trading. Twitter's stock has lost more than half its value since Dorsey's return as CEO.

Twitter hasn't publicly expressed any interest in selling, but little or no growth often culminates in acquisitions in internet industry.

Years of stagnation finally prodded internet pioneer Yahoo Inc. to conduct an auction that resulted in Monday's \$4.8 billion deal to sell its online operation to phone company Verizon. And a slowdown in user growth helped convince professional networking service LinkedIn to



agree recently to a \$26.2 billion sale to Microsoft.

Finding new users isn't Twitter's only problem.

The company seems to be losing its appeal to advertisers as well, likely because people aren't spending as much time reading and posting tweets.

Twitter's second-quarter revenue rose 20 percent from last year to \$602 million. By comparison, online social networking leader Facebook is expected to boast a 33 percent increase in its quarterly revenue when it releases its numbers Wednesday.

To make matters worse, Twitter still hasn't manage to eke out a profit in its history. The company lost \$107 million in its latest quarter, narrowing from a \$137 million loss at the same time last year.

Twitter has little hope of ever rivaling Facebook, which has nearly 1.7 billion monthly users, and now it's starting to look like it will be left in Snapchat's rear-view mirror. Started just five years ago as ephemeral messaging service, Snapchat now has 150 million people who use its app daily. Twitter doesn't break down its daily audience, but Jefferies internet analysts peg the number at 140 million.

About three-fourths of Snapchat's users are under 34 years old, a statistic that bodes well for its future growth.

Twitter is pinning its hope for future growth largely on live video of sports and other events that tend to get people talking to help stimulate more interest in its service. In its biggest deal so far, Twitter will begin streaming the National Football League's Thursday night game.

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