

## Drones and phones to tackle Indonesian holiday road chaos

July 15 2015, by Nick Perry



Hundreds of Indonesian passengers on motorcycles wait to board a ferry at Merak port in western Java island on July 15, 2015 to make the crossing to Sumatra island

From drones to smartphone apps, Indonesia is harnessing technology to tackle traffic chaos during the annual mass exodus before the Muslim Eid holiday, when the potholed roads of overpopulated Java become clogged with millions of slow-moving cars and crashes are frequent.



Cities in the world's most populous Muslim-majority country empty every year at the end of the holy month of Ramadan as people head to villages to celebrate Eid with their families.

This trip is an annual ritual known locally as "mudik" that transforms journeys of a few hundred kilometres (miles) into 24-hour odysseys.

The crush is particularly acute on Java, a crowded island that is home to more than half of Indonesia's 250 million people.

Hundreds of new vehicles are hitting the road every day as the economy booms, but scant investment means many routes remain as they have for years—narrow, ageing roads snaking through mountainous terrain.

"Mentally, we are prepared," said Astri Wahyuni, who was gearing up to travel to a village in central Java from the capital Jakarta with her husband and two young children for Eid, which is expected to fall on Friday. The journey normally takes as little as five hours—but in the run-up to Eid, it can last 25.

This year, however, a series of new technological tools are being rolled out in an attempt to ease the traffic chaos.

In Jakarta—an overcrowded, grim metropolis that suffers notorious traffic jams which only get worse in the run-up to Eid—police have deployed drones for the first time this year to monitor traffic as it floods out of the city.





Indonesian passengers enter the departure area of a packed train station in Jakarta on July 14, 2015

The unmanned aerial vehicles whizz high above the outskirts of the city, which has a population of about 10 million, with images relayed in real-time back to a traffic-monitoring centre where police can make quick decisions as issues arise.

"If there's bad traffic, if there's an accident, we'll be able to see it from above," Jakarta police spokesman Muhammad Iqbal told AFP.

## App explosion

Police have also launched a smartphone app that allows drivers to access the police CCTV network via their handsets and check traffic conditions on vital motorways.



It will face stiff competition from a series of specialised "mudik" apps launched in time for the annual holiday, with technology companies seeking to capitalise on the growing popularity of smartphones as cheaper models flood the market and incomes rise.

Services such as "Ayo Mudik" and "Media Mudik" help locate the nearest mosque and inform drivers when they should start fasting, a requirement for Muslims during daylight hours in Ramadan.

Countless map and GPS navigation apps have added extra "mudik" features that identify rest stops, petrol stations and meet-up spots for car pooling.



Hundreds of vehicles arrive at Merak port in western Java island on July 15, 2015 to make the ferry crossing to Sumatra island

And those wanting to document their "mudik" in pictures can download



"Instadeen", which allows users to add religious text or Koranic verses to their photos before posting them online.

Shinta Dhanuwardoyo, the founder and CEO of Indonesian digital media agency Bubu, said tech entrepreneurs were being creative, developing apps tailored to the particular characteristics of the country's mass exodus.

"These apps may not necessarily work in other countries, it's very localised," she said.

Despite the technical innovations, there was little sign "mudik" in 2015 was any different from previous years, with hours-long queues on major routes and reports of scores of people killed in crashes since the weekend, when the exodus began.



An Indonesian family use their mobile devices while waiting at a packed train



station in Jakarta on July 14, 2015

To stand any chance of seriously reducing the chaos, observers say major investment in public transport and infrastructure is needed, something that new President Joko Widodo has pledged but which has yet to materialise.

Some don't want to see an end to the chaos, however, and believe sitting in hours-long traffic jams is all part of the festive spirit.

"You can enjoy the trip, making memories with your family," Wahyuni said. "That is something you cannot replace with social media, I think, the uniqueness of the 'mudik' tradition itself."

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Citation: Drones and phones to tackle Indonesian holiday road chaos (2015, July 15) retrieved 3 May 2024 from <a href="https://phys.org/news/2015-07-drones-tackle-indonesian-holiday-road.html">https://phys.org/news/2015-07-drones-tackle-indonesian-holiday-road.html</a>

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