

Soon smartwatches will listen to your body to work out how you're feeling

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Credit: AI-generated image (disclaimer)

Final details of Apple's new smartwatch have finally arrived at the firm's glitzy <u>Spring Forward</u> event. But while the hype machine steps up another notch, there are other issues regarding health and self-tracking and, possibly even more important, over wearable tech companies' interest in our emotional lives.



Apple's Watch records exercise, tracks our movements throughout the day, assesses the amount of time we are stood up and reminds us to get up and move around if we have been sat for too long – let's not forget Tim Cook's "sitting is the new cancer" line. It achieves this by means of an accelerometer, a heart rate sensor, WiFi and GPS. There are already many smartwatches on the market such as the Pebble and offerings from LG, Sony, Samsung and Motorola, among others. Of course, these haven't had the Apple marketing Midas touch.

Whether the Watch will be a flop or success, Apple's entry is a significant contribution to industry-wide attempts to get us using wearable devices. The market is predicted to grow from 9.7m units in 2013 to 135m in 2018, according to CCS Insight, while a report from UK retailer John Lewis also records steady growth in wearables for health and well-being: sales were up 395% from 2013. This is notable because John Lewis is not aimed at the tech-savvy, and therefore presents a reasonable indicator of mass-market take-up of wearables.

Information is power

To understand the significance of Watch and other self-tracking wearables, we should look to Silicon Valley and the <u>Quantified Self movement</u>. This began in San Francisco around 2007 as the editors of <u>Wired magazine</u>, Gary Wolf and Kevin Kelly, initiated a group of likeminded people interested in "self-knowledge through numbers", a motto and philosophy of sorts for the Quantified Self movement. It entails a deeply libertarian outlook of de-centralisation, a shrunken state, autonomy and self-reliance, and pre-emptive and preventative measures based on the use of data.

Apple's move into wearables is inevitable as the market grows, but the broader interest in health is also notable. It reflects an interest from corporations and national health providers alike in <u>promoting</u>



preventative and anticipatory technologies. The promise wearable technology offers is information: about consumers' and patients' behaviour, their health, and whether they stick to prescribed treatments.

This has ushered in an age of medical self-interrogation, in real time and real life contexts, whether this be from office pressure, in relationships, or the impact of disease or physical stresses on the body. Wearables are only part of the health story, as advocates of digital health care foresee how the doctor-patient approach would be radically altered by means of wearable monitors and sensors in the home. Technology behemoths such as Apple and Google alongside many startups would clearly be interested in the possibilities offered by reorganising health provision along these lines.

Think and act

Beyond health, Apple's interest in emotion is key to understanding the significance of its watch. Apple's website promises that we will reach out and connect in ways we never have. Watch will allow us to draw doodle pictures and observe others as they create theirs, give loved ones a "tap" on the wrist to show we are thinking of them, send real-time heartbeats to others, and so on.

The message is to use connectivity to be intimate even at a distance, with the <u>language</u> Apple uses an attempt to claim intimacy and sociability from afar, and to humanise and make palatable what are essentially tracking technologies.

There is however a more literal emotional dimension to biometric technologies: the Watch is an example of what I term empathic media – machines able to assess, collect and make use of data about our emotions. This can be achieved through interpretation of speech patterns and tone, gesture, gaze direction, facial cues, heart rates, and respiration



patterns. While Apple's product does not offer all this (although <u>earlier</u> <u>iterations</u> of Watch made similar promises), it still sits within a wider context of technologies that quite literally feel our bodily reactions.

Until now the online world has understood our preferences through the search term keywords we use and what we click; empathic media will quite literally *feel* our reactions. This is important because if companies can understand moods, emotions or states of arousal, they have access to information that may sway the decisions we make.

We have yet to see Apple's privacy policy for the watch. While I'm sure it will state that no personally identifiable information will be disclosed to third-parties, what remains to be seen is what can be drawn from aggregated biometric and emotional data, and where that data ends up. This is a key revenue stream for other empathic media and wearable companies. Will Apple be doing the same?

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