

Some British Airways frequent flier accounts miles breached

March 28 2015, byScott Mayerowitz

Some British Airways frequent flier accounts have been hacked, but the airline says that most personal information is safe.

The London-based airline did not say how many accounts were compromised, but said they have been locked down and can no longer be accessed.

British Airways is not aware of any access to any <u>personal information</u> within Executive Club accounts, including travel histories or <u>credit card details</u>, according to spokeswoman Michele Kropf. Customers were emailed details on how to reactive their accounts.

The breach apparently was the result of a third party using information obtained elsewhere on the Internet, via an automated process, to try to gain access to accounts. It follows problems for hotel companies Hilton and Starwood as well as United and American airlines.

"It's a major cost to the programs themselves. Members are always made whole and do not lose their points once the problem is identified," says Gary Leff, co-founder of online frequent flier discussion site MilePoint. "The best things you can do to protect your accounts are to use unique passwords ... and remain vigilant. Check your accounts daily so that you notice miles disappearing quickly."

© 2015 The Associated Press. All rights reserved.



Citation: Some British Airways frequent flier accounts miles breached (2015, March 28)

retrieved 18 April 2024 from

https://phys.org/news/2015-03-british-airways-frequent-flier-accounts.html

This document is subject to copyright. Apart from any fair dealing for the purpose of private study or research, no part may be reproduced without the written permission. The content is provided for information purposes only.