

Millions without mobile phone service in Argentina

December 16 2014

Millions of mobile phone users in Buenos Aires found themselves without service Tuesday, because of an unexplained outage to wireless provider Claro.

Claro, part of Mexican-owned America Movil, boasts of being the leader in Argentina's 20-million-user [mobile phone market](#), but beginning as early as Monday night many of its users in Buenos Aires and its suburbs experienced a prolonged break in voice and data service.

"Checks verified [interruptions](#) in service that affected an important number of Claro clients. So it was ordered to restore service immediately," the National Communications Commission said.

The company issued a brief statement Tuesday saying the problem had been resolved and service would be gradually restored.

It was not immediately clear what caused the breakdown.

© 2014 AFP

Citation: Millions without mobile phone service in Argentina (2014, December 16) retrieved 23 April 2024 from <https://phys.org/news/2014-12-millions-mobile-argentina.html>

<p>This document is subject to copyright. Apart from any fair dealing for the purpose of private study or research, no part may be reproduced without the written permission. The content is provided for information purposes only.</p>
--