

Does your computer know how you're feeling?

August 22 2014

Researchers in Bangladesh have designed a computer program that can accurately recognize users' emotional states as much as 87% of the time, depending on the emotion.

Writing in the journal *Behaviour & Information Technology*, A.F.M. Nazmul Haque Nahin and his colleagues describe how their study combined – for the first time – two established ways of detecting user emotions: keystroke dynamics and text-pattern analysis.

To provide data for the study, volunteers were asked to note their <u>emotional</u> state after typing passages of fixed text, as well as at regular intervals during their regular ('free text') computer use; this provided the researchers with data about keystroke attributes associated with seven emotional states (joy, fear, anger, sadness, disgust, shame and guilt). To help them analyse sample texts, the researchers made use of a standard database of words and sentences associated with the same seven emotional states.

After running a variety of tests, the <u>researchers</u> found that their new 'combined' results were better than their separate results; what's more, the 'combined' approach improved performance for five of the seven categories of emotion. Joy (87%) and anger (81%) had the highest rates of accuracy.

This research is an important contribution to 'affective computing', a growing field dedicated to 'detecting user emotion in a particular



moment'. As the authors note, for all the advances in computing power, performance and size in recent years, a lot more can still be done in terms of their interactions with end <u>users</u>. "Emotionally aware systems can be a step ahead in this regard," they write.

"Computer systems that can detect user emotion can do a lot better than the present systems in gaming, online teaching, text processing, video and image processing, user authentication and so many other areas where user <u>emotional state</u> is crucial."

While much work remains to be done, this research is an important step in making 'emotionally intelligent' systems that recognize users' emotional states to adapt their music, graphics, content or approach to learning a reality.

More information: "Identifying emotion by keystroke dynamics and text pattern analysis." A.F.M. Nazmul Haque Nahin, Jawad Mohammad Alam, Hasan Mahmud, Kamrul Hasan *Behaviour & Information Technology*. Vol. 33, Iss. 9, 2014

Provided by Taylor & Francis

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