

Website Ask.fm to get more oversight of complaints

August 14 2014

New York's attorney general says new owners of the website Ask.fm have agreed to provide more oversight of complaints in an attempt to curb harassment and bullying.

The question-and-answer website popular among teens has been acquired by the owners of Ask.com. Doug Leeds, Ask.com's <u>chief</u> <u>executive</u>, says the focus is ensuring a safer and more enjoyable experience for users.

Launched in 2010, Ask.fm claims more than 180 million monthly active users worldwide, with 42 percent under 18. Users can anonymously ask questions of other registered users.

Under the agreement announced Thursday by New York Attorney General Eric Schneiderman, the website will hire a trust and safety officer, review user complaints within 24 hours and remove users who have been the subject of multiple complaints.

© 2014 The Associated Press. All rights reserved.

Citation: Website Ask.fm to get more oversight of complaints (2014, August 14) retrieved 26 April 2024 from https://phys.org/news/2014-08-website-askfm-oversight-complaints.html

This document is subject to copyright. Apart from any fair dealing for the purpose of private study or research, no part may be reproduced without the written permission. The content is provided for information purposes only.