

T-Mobile offers infinite upgrades—with a catch

February 20 2014, by Anick Jesdanun

T-Mobile is allowing participants of its \$10-a-month Jump program to upgrade their phones anytime, eliminating the previous limit of two upgrades a year.

As introduced last summer, Jump participants get insurance to cover loss and [damage](#), plus the right to upgrade before fully paying off the phone in installments over two years. The customer must turn in the old phone. There was a six-month waiting period before the first upgrade and a limit of two per year.

Starting Sunday, the waiting period and the upgrade limit are both eliminated.

The catch is that customers must have paid at least half of the [phone's](#) costs before turning it in. Typically, that means customers who have had the phones for less than a year would have additional payments to make right away.

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