

Google, HP halt sales of Chromebook 11

November 14 2013

Google and Hewlett-Packard are halting sales of their recently released Chromebook 11 computer after some users reported the device's charger has been overheating.

The precautionary measure announced Wednesday comes slightly more than a month after Google Inc. and Hewlett-Packard Co. unveiled the Chromebook 11 as a more affordable alternative to laptop computers with similar features. The Chromebook has a display screen that measures 11.6 inches diagonally and sells for \$279.

Google says it is working with the Consumer Product Safety Commission on how to fix the overheating issue with the Chromebook's charger.

For now, Google is advising people who already bought the Chromebook 11 to use other USB chargers that fit the computer. The Chromebook 11 can also be re-charged with power cords that work with many mobile devices.

More information: Google blog post: chrome.blogspot.com/2013/11/im ... p-chromebook-11.html

© 2013 The Associated Press. All rights reserved.

Citation: Google, HP halt sales of Chromebook 11 (2013, November 14) retrieved 13 March 2024 from https://phys.org/news/2013-11-google-hp-halt-sales-chromebook.html



This document is subject to copyright. Apart from any fair dealing for the purpose of private study or research, no part may be reproduced without the written permission. The content is provided for information purposes only.