

# Report: NSA spying broke privacy rules many times (Update)

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This Sept. 19, 2007 file photo shows the National Security Agency building at Fort Meade, Md. The U.S. National Security Agency has broken privacy rules or overstepped its legal authority thousands of times each year since Congress granted the intelligence agency broad new powers in 2008, The Washington Post reports. In one case, telephone calls from Washington were intercepted when the city's area code was confused with the dialing code for Egypt. (AP Photo/Charles Dharapak, File)

The National Security Agency has broken privacy rules or overstepped

its legal authority thousands of times each year since Congress granted the U.S. intelligence agency broad new powers in 2008. In one case, telephone calls from Washington were intercepted when the city's area code was confused with dialing codes for Egypt and Cairo.

Most of the infractions involve unauthorized surveillance of Americans or foreign intelligence targets in the United States, which are restricted by law and executive order, according to documents leaked by former NSA analyst Edward Snowden and first published Thursday in The Washington Post.

They range from significant violations of law to typographical errors that resulted in unintended interception of U.S. emails and telephone calls, the Post said, citing a May 3, 2012, internal audit and other top-secret documents provided it earlier this summer.

The report was the latest in a series by various media on once-secret surveillance programs, based on information provided by Snowden, who fled the U.S. and is now in Russia after having been granted temporary asylum there. His status has strained the already tense relationship between the U.S. and Russia, and President Barack Obama has called off a meeting with Russian President Vladimir Putin scheduled for next month.

The White House on Friday declined to comment on the latest revelations. It directed questions to the National Security Council, and NSC spokeswoman Caitlin Hayden directed questions to the NSA.

In one of the documents, NSA personnel are instructed to remove details and substitute more generic language in reports to the Justice Department and the Office of the Director of National Intelligence.



This June 6, 213 file photo shows the sign outside the National Security Agency (NSA) campus in Fort Meade, Md. The NSA has broken privacy rules or overstepped its legal authority thousands of times each year since Congress granted the intelligence agency broad new powers in 2008, The Washington Post reports. In one case, telephone calls from Washington were intercepted when the city's area code was confused with the dialing code for Egypt. (AP Photo/Patrick Semansky, File)

The Post cited a 2008 example of the collection of a "large number" of phone records from Washington-based phone numbers when a programming error confused the U.S. area code for the capital of 202 for 20-2, the international dialing code for Egypt and the city code for Cairo. That's according to a "quality assurance" review that was not distributed to the NSA's oversight staff.

The NSA also saw a large spike in the number of "roamers," or overseas, phone calls wrongly tracked in the first quarter of 2012, when people

traveled into the United States territory, which is outside NSA's authority. The May 2012 compliance report said the errors may have been due to tracking Chinese targets who were visiting friends and relatives for the Chinese lunar new year.

In another case, the Foreign Intelligence Surveillance Court, which has authority over some NSA operations, did not learn about a new collection method until it had been in operation for many months. The court ruled it unconstitutional.

The 2012 NSA audit obtained by the Post counted 2,776 incidents in the preceding 12 months of unauthorized collection, storage, access to or distribution of legally protected communications. Most were unintended. Many involved failures of due diligence or violations of standard operating procedure.

The most serious incidents included a violation of a court order and unauthorized use of data about more than 3,000 Americans and green-card holders.

"At least some of these incidents seem to have implicated the privacy of thousands or millions of innocent people," Jameel Jaffer, the deputy legal director of the American Civil Liberties Union, said in a statement late Thursday. He also criticized the Foreign Intelligence Surveillance Court, saying it relied too much on what intelligence officials say. "It makes no sense at all to let the intelligence community police itself," Jaffer said.

In a statement emailed to The Associated Press late Thursday, NSA spokeswoman Vanee Vines said the number of incidents in the first quarter of 2012 was higher than normal, and that the number has ranged from 372 to 1,162 in the past three years.

Vines said that's due to factors like "implementation of new procedures or guidance with respect to our authorities that prompt a spike that requires 'fine tuning,' changes to the technology or software in the targeted environment for which we had no prior knowledge, unforeseen shortcomings in our systems, new or expanded access, and 'roaming' by foreign targets into the U.S., some of which NSA cannot anticipate in advance but each instance of which is reported as an incident."

"When NSA makes a mistake in carrying out its foreign intelligence mission, the agency reports the issue internally and to federal overseers—and aggressively gets to the bottom of it," Vines said.

**More information:** [apps.washingtonpost.com/g/page ... quarter-of-2012/395/](https://www.washingtonpost.com/g/page...quarter-of-2012/395/)

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