

American Airlines fixes computers, delays go on

April 16 2013, by David Koenig



Security checks passengers bags at the American airlines terminal at Los Angeles International Airport on Tuesday, April 16, 2013. Computer problems forced American Airlines to ground flights across the country Tuesday after the airline was unable to check passengers in and book passengers. (AP Photo/Nick Ut)

American Airlines says it has fixed an outage in its main reservations system that is disrupting travel for thousands of passengers whose flights



have been delayed or canceled.

American Airlines spokeswoman Stacey Frantz said Tuesday that the system was fixed by 4:30 p.m. EDT. But the airline expects to see flight delays and cancellations throughout the rest of the day.

Tracking service FlightAware says that as of mid-afternoon, American has canceled more than 700 flights and another 765 flights are delayed.

Passengers are describing long airport lines and <u>frustration</u> at a lack of information from airline employees.

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