

RBS says technical issues blocking mobile apps

March 28 2013

(AP)—British bank RBS says technical issues have prevented customers from logging into its mobile applications—another in a series of computer glitches that has hit the struggling institution.

The bank says it is working to fix the problem, and that no other systems are affected. But Thursday's troubles are an unwelcome reminder of last year's system problems at the taxpayer-owned bank.

Last year, a week-long online failure meant some customers of RBS-owned NatWest and Royal Bank of Scotland were unable pay bills, receive salary payments and saw delays in closing home purchases because money was not being credited to accounts. At the time, the bank said a failed software upgrade caused the problems.

RBS was largely nationalized during the 2008 <u>banking crisis</u> and remains 82 percent-owned by British taxpayers.

Copyright 2013 The Associated Press. All rights reserved. This material may not be published, broadcast, rewritten or redistributed.

Citation: RBS says technical issues blocking mobile apps (2013, March 28) retrieved 20 March 2024 from https://phys.org/news/2013-03-rbs-technical-issues-blocking-mobile.html

This document is subject to copyright. Apart from any fair dealing for the purpose of private study or research, no part may be reproduced without the written permission. The content is provided for information purposes only.