

# Google loses appeal in Taiwan over app refund

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The Taipei City government, which levied the fine of Tw\$1 million (\$33,000) in mid-2011, said the economics ministry had ruled in its favour.

"We urge [Google](http://www.google.com) to respect Taiwan's laws and the rights of our consumers to resume sales of its Android Market paid apps," it said in a

statement.

Taiwan's consumer protection law stipulates that consumers are entitled to a seven-day trial period after purchasing products online, including [mobile phone software](#) applications.

The capital city's government last year said that Google and Apple had violated the law and ordered them to amend its trading rules. [Apple](#) later complied with the law but Google did not, it said.

Under the terms of service for Google's Android Market, consumers are entitled to a refund only within 15 minutes of purchasing a product online.

Google has suspended the sale of its paid apps in Taiwan since the dispute.

Google Taiwan's officials were not immediately available for comment.

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