

BlackBerry maker co-CEO calls outages unfortunate

October 18 2011

(AP) -- The co-CEO of BlackBerry maker Research in Motion is making only a brief reference to last week's outages as he opened a conference for software programmers in San Francisco.

Mike Lazaridis says the outages were "unfortunate." He said Tuesday that the company restored service as quickly as possible and is working on figuring out the causes and "making this right" for [BlackBerry](#) users worldwide.

On Monday, BlackBerry tried to soothe tens of millions of frustrated customers by offering more than \$100 worth of free software to each one and giving some a month of technical support.

After briefly addressing the outage, Lazaridis introduced an upcoming operating system called BBX, which combines elements of BlackBerry's existing system with those of a previously announced QNX operating system for phones and [tablet computers](#).

©2011 The Associated Press. All rights reserved. This material may not be published, broadcast, rewritten or redistributed.

Citation: BlackBerry maker co-CEO calls outages unfortunate (2011, October 18) retrieved 16 May 2024 from <https://phys.org/news/2011-10-blackberry-maker-co-ceo-outages-unfortunate.html>

This document is subject to copyright. Apart from any fair dealing for the purpose of private

study or research, no part may be reproduced without the written permission. The content is provided for information purposes only.