

LA hardware issue led to outage for AT&T customers (Update)

September 25 2011

(AP) -- AT&T wireless customers in Los Angeles County are texting and making calls again after technicians fixed a widespread outage.

AT&T Inc. spokeswoman Meredith Red said Sunday that a hardware failure led to problems with about 900 cellular towers across the county.

The service glitches began at about 3 p.m. Saturday and contributed to an evening of missed, dropped and failed calls. Service was restored early Sunday morning.

Red says it's unclear how many wireless subscribers were affected. Users complaining about their lack of service made AT&T one of Twitter's top trending topics for Los Angeles.

Red says technicians are working to pinpoint exactly what caused the equipment failure.

©2011 The Associated Press. All rights reserved. This material may not be published, broadcast, rewritten or redistributed.

Citation: LA hardware issue led to outage for AT&T customers (Update) (2011, September 25) retrieved 2 May 2024 from https://phys.org/news/2011-09-cell-plague-la-area-att-customers.html

This document is subject to copyright. Apart from any fair dealing for the purpose of private study or research, no part may be reproduced without the written permission. The content is provided for information purposes only.