

# Internet outage delays American flights at JFK

August 2 2011

---

(AP) -- American Airlines says an Internet outage shut down its reservation system at New York's Kennedy airport and delayed flights for about an hour.

Airline spokesman Ed Martelle says an Internet line broke about a mile from the John F. Kennedy International Airport on Tuesday morning. That disrupted the [computer system](#) used to check in passengers. Martelle doesn't know the cause of the break.

Service was restored by noon. Martelle says the outage affected only a few flights and there were no cancellations.

[American Airlines](#) is JFK's third-biggest tenant after Delta and JetBlue. It handles nearly 8 million passengers at the [airport](#) each year.

The airline, a unit of AMR Corp., is based in Fort Worth, Texas.

©2011 The Associated Press. All rights reserved. This material may not be published, broadcast, rewritten or redistributed.

Citation: Internet outage delays American flights at JFK (2011, August 2) retrieved 25 April 2024 from <https://phys.org/news/2011-08-internet-outage-american-flights-jfk.html>

<p>This document is subject to copyright. Apart from any fair dealing for the purpose of private study or research, no part may be reproduced without the written permission. The content is provided for information purposes only.</p>
--