

# Hackers talk their way into computers

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"Cybercriminals don't just send fraudulent email messages and set up fake websites," Microsoft said in a message at its online security center.

"They might also call you on the telephone and claim to be from Microsoft."

Imposters might offer to solve computer problems or sell people software licenses, according to the Redmond, Washington-based [technology firm](#).

People may be duped into downloading and installing [malicious software](#) that could steal information or seize control of computers.

Microsoft urged people never to buy anything from unsolicited callers claiming to work for the company and not to turn control of their computers over to strangers.

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