

Bank of America customers frozen out of website

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A woman uses an ATM at a Bank of America branch. Bank of America customers hoping to pay their monthly bills struggled to access online accounts Tuesday, as the United States' biggest bank reported website disruptions.

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Amid the beginning-of-the-month rush to pay household expenses, [Bank of America](#) suffered "intermittent online disruption" according to spokesperson Tara Burke.

Customers trying to access their accounts on the company's [website](#) received a message that "online banking is temporarily unavailable."

Burke said the slowdown was "a result of a routine update we did over the week-end," insisting there was no breach of bank security.

"This was not the result of any form of attack," she said.

"There was no impact on customer information or compromised customer [security](#)."

The firm claims to have 57 million individual and small business customers.

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