

# Google says it's working to restore lost messages

February 28 2011

---



The logo of internet search engine company Google. Google was restoring service to Gmail users on Monday who had email messages deleted from their inboxes over the weekend.

Google has restored e-mail service to some of the users who found all of their old messages deleted on Sunday.

Google Inc. first posted a notice about the problem Sunday afternoon on a site where it informs users of service problems on applications such as e-mail. The company says the problem affects less than 0.08 percent of Gmail users, or eight of every 10,000. That's down with its earlier estimate that 0.29 percent, or 29 of every 10,000.

[Google](#) did not say how many users this translates to, only that its Gmail service has "hundreds of millions" of users around the world. That would mean that tens of thousands - 80,000 out of every 100 million - users were affected.

The company says it expects to resolve the problem for all users in "the near future" but it did not give an exact time.

**More information:** Online: <http://www.google.com/appsstatus>

©2010 The Associated Press. All rights reserved. This material may not be published, broadcast, rewritten or redistributed.

Citation: Google says it's working to restore lost messages (2011, February 28) retrieved 26 April 2024 from <https://phys.org/news/2011-02-google-lost-messages.html>

This document is subject to copyright. Apart from any fair dealing for the purpose of private study or research, no part may be reproduced without the written permission. The content is provided for information purposes only.