

Apple to deliver cut-price computers to Taiwan after error

July 27 2010



A man looks at monitors displaying the Apple iPad website at a computer store in Taipei on April 2010. US computer giant Apple agreed on Tuesday to deliver computers to customers at massive discounts after mistakenly offering them at bargain prices, according to a Taipei consumer watchdog.

US computer giant Apple agreed on Tuesday to deliver computers to customers at massive discounts after mistakenly offering them at bargain prices, according to a Taipei consumer watchdog.

The error occurred last Friday when the company accidentally discounted a <u>desktop computer</u> and a server on the Education Apple Store's Taiwan website, with one on sale for a little over 40 percent of what it should have been.

Apple corrected the prices but not before over 41,500 units had been



ordered by bargain-hunters, according to figures provided by the company to Taipei's consumer protection authorities.

Apple did not specify the number of customers who will receive the products at the low prices.

The US company's response came after the city's government stepped in on Monday, threatening to slap a fine on Apple if it did not act on the dispute.

"The company agreed to deliver products to customers," Yeh Chingyuan, head of the Taipei city government's Law and Regulation Commission, told reporters.

"But only those who ordered the products and are eligible for Apple education pricing will be able to get the products at 19,999 Taiwan dollars (625 US) apiece," he said.

Local media said <u>Apple</u> listed its <u>Mac Mini</u> at 19,999 Taiwan dollars, about 42 percent of its original <u>price tag</u> of 47,710 Taiwan dollars.

Also, the 8-GB version of Mac Mini <u>Snow Leopard</u> Server was priced lower than the 4-GB version, which costs 34,900 Taiwan dollars.

Dell was hit by similar pricing error last year and is still mired in a series of lawsuits with local consumers.

Dell twice mis-priced its products on its Taiwan website last year resulting in some 200,000 online orders. Early this month Taiwan's economic ministry rejected an appeal by Dell and ruled that Dell should pay a fine of one million Taiwan dollars for the errors.

(c) 2010 AFP



Citation: Apple to deliver cut-price computers to Taiwan after error (2010, July 27) retrieved 23 April 2024 from <u>https://phys.org/news/2010-07-apple-cut-price-taiwan-error.html</u>

This document is subject to copyright. Apart from any fair dealing for the purpose of private study or research, no part may be reproduced without the written permission. The content is provided for information purposes only.