

## Internet Age re-inventing music business: Bandwidth

August 29 2009, by Glenn Chapman



Customers wireless cafe in Beijing. Music and Internet worlds merged on San Francisco's posh Nob Hill as insiders brainstormed about industry rocking Web 2.0 trends from social networking to smart phones with cameras.

Music and Internet worlds merged on San Francisco's posh Nob Hill as insiders brainstormed about industry rocking Web 2.0 trends from social networking to smart phones with cameras.

Internet technologies will transform a music industry in which recording studio revenues have tumbled along with CD sales, according to those gathered for an elite Bandwidth Conference.

"The technology is really there to empower the consumer and the artist," said Gracenote vice president of product and content management Stephen White.



"It is about creating better experiences around music, and we think the same is true for movies, TV, and other entertainment content."

Gracenote specializes in music recognition technology and is used in Apple's iTunes online shop. Sony bought the California company last year for a reported 260 million dollars.

CarStars unveiled by Gracenote this year lets drivers pick beloved musicians to be "musical guides" that orchestrate playlists based on what they think best fits a moment, whether it be touring a coast or commuting.

"We see in the future a much better experience; holistic offerings," White said.

Fans will be able to interact with artists in more rewarding ways, White predicted.

Creative Allies plans to soon launch a test version of software that lets artists hire fans to create anything from concert posters and t-shirt designs to music videos and biographies, according to the startup.

The amount of money raked in from live concerts has rocketed, triggering an array of commission-based online services for hunting down tickets, according to JamBase chief executive David Rosenheim.

The JamBase mission is to be the ultimate online resource for live music fans.

The availability of recorded music online pressures musicians to deliver live shows that go far beyond playing songs from their CDs.

"Definitely, you have to put on a show," said Diaris Alexander of Youth



Movement Records, a group that works to cultivate music business savvy in young members of the Hip Hop generation.

"We look for interactive media...we need a greater experience otherwise why not just listen to their music online?"

Live shows drive sales of recorded music in the Internet Age and provide opportunities to cash in by selling fans videos of performances on flash drives or DVDs as they leave venues.

It appears that amateur video shared online at websites such as YouTube inspires fans to seek professional versions where money can be made.

"YouTube videos are the gateway drug," said a professional music videographer at Bandwidth. "I think most bands do embrace the bootleg model as a way to get people to the pro sites."

Artists can also cash in on data bases of contact information about fans, firing off emails or text messages to alert them to new songs, band merchandise, or show dates.

Online communities such as MySpace and Facebook are influential venues for musicians, since suggestions from friends factor into almost all purchase decisions, according to Rosenheim.

New age jukebox approaches that stream music online as paid or adsupported services seem to be gaining traction.

Online radio service Pandora is showing lasting power and music streaming service Spotify offers an iPhone application considered a challenge to Apple's online <u>iTunes</u> shop.

"There are tons of new models around recorded music; most haven't



worked," Rosenheim said. "People are consuming more <u>music</u> than ever before. Unfortunately for the labels, they are not paying for it."

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