Emails show Microsoft's Vista problems

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E-mails suggest Microsoft executives struggled to make Windows Vista work on their own computers after it was released, a published report said.

The e-mails, which were unsealed in a lawsuit against the company, show some of the early problems Microsoft had with hardware and software compatibility, the Seattle Post-Intelligencer said Thursday.

"We need to be clearer with industry, and we need to decide what we will do and do that well and 100 percent and not just do a little of everything," Microsoft executive Steven Sinofsky said in a February 2007 e-mail.

The newspaper said the e-mails are part of a class-action lawsuit alleging Microsoft deceived consumers before Windows Vista's introduction by touting PCs as "Windows Vista Capable" even if they could run only Windows Vista Home Basic.

"Throughout this process, Microsoft employees raised concerns and addressed issues with the intent to make this program better for our business partners and valuable for consumers," a Microsoft spokesman said in a statement. "That's the sort of exchange we want to encourage. And in the end, we believe we succeeded in achieving both objectives."

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