

HP and Intrado Collaborate to Deliver Safer, Faster 9 1 1

May 4 2005

HP and Intrado Inc., a leading provider of integrated data and telecommunications solutions, today announced that HP server technology will power Intrado's next-generation 9-1-1 system, developed to address the nation's expanding public safety needs.

The companies plan to develop a highly secure, scalable and efficient HP server platform to support the Intrado Intelligent Emergency Network, a robust emergency communications architecture that is intended to serve as the backbone of the 9-1-1 system. Together, Intrado and HP are able to provide 9-1-1 customers a more powerful 9-1-1 operating environment.

Increased mobility, emerging technologies such as Voice over Internet Protocol (VoIP), and changes in the carrier environment have strained today's 9-1-1 infrastructure. With the Intelligent Emergency Network, public safety officials at all levels of government can cost-effectively integrate new technologies and take advantage of enhanced public safety applications.

For example, a 9-1-1 caller could transmit a photo of a suspect taken with a cell phone directly to a 9-1-1 call taker. That image, along with other pertinent information, could then be instantly available to a wider set of responders and responding agencies at all levels of government, thus increasing efficiency and control in a crisis situation.

"This project builds on a 20-year relationship with Intrado to provide innovative business and technology solutions that support the

development of new services to increase public safety benefits to people across the nation," said Nora Denzel, senior vice president, Adaptive Enterprise, HP. "The adoption of HP's Adaptive Enterprise strategy enables the Intrado Intelligent Emergency Network to deliver the next-generation of emergency communications and positively impact tomorrow's 9-1-1 system."

Today, Intrado's pervasive 9-1-1 infrastructure runs on HP NonStop, AlphaServer running Tru64 UNIX and HP 9000 servers running the HP-UX operating environment as well as HP OpenCall software. With the introduction of the Intelligent Emergency Network, Intrado also will leverage HP Integrity servers to handle demanding new 9-1-1 applications. The server environment enables Intrado to respond rapidly to change with a lower cost and more flexible IT architecture, providing increased reliability, performance, flexibility and management.

"The Intrado Intelligent Emergency Network provides a migration path for the public safety industry to smoothly transition to a powerful new platform rich with new services," said Stephen Meer, chief technology officer, Intrado. "Intrado and HP's long history of successfully integrating technology solutions is now at the demanding forefront of emergency communications."

Citation: HP and Intrado Collaborate to Deliver Safer, Faster 9 1 1 (2005, May 4) retrieved 1 May 2024 from <https://phys.org/news/2005-05-hp-intrado-collaborate-safer-faster.html>

<p>This document is subject to copyright. Apart from any fair dealing for the purpose of private study or research, no part may be reproduced without the written permission. The content is provided for information purposes only.</p>
--